

Sample List of Output and Outcome Indicators for DCS

Output Indicators:

- **Percentage of use cases developed:** Measures the proportion of planned use cases that have been successfully developed, tested, and readied for implementation.
- **Percentage of community workers started using the digital system:** Tracks the adoption rate of the digital system among community workers.
- **Percentage of community workers trained:** Indicates the proportion of community workers who have received training on the digital system.
- **Number of dashboards developed:** Counts the total dashboards created for data visualization and monitoring.
- **Percentage user engagement with analytics tools:** Assesses how actively users are interacting with the provided analytics tools.
- **Amount of funding secured (percentage of total budget):** Reflects the portion of the total budget that has been successfully funded.
- **Number of coordination meetings held:** Tallies the meetings conducted to coordinate project activities.
- **Percentage stakeholder satisfaction with governance:** Measures stakeholder satisfaction with the project's governance structure.
- **Number of capacity-building programs conducted:** Counts the training programs aimed at enhancing skills and knowledge.

Outcome Indicators:

- **Increased efficiency in service delivery:** Evaluates improvements in the speed and quality of services provided.
- **Reduction in manual processes:** Measures the decrease in manual tasks due to digital system implementation.
- **Improved access to health and social services in rural areas:** Assesses the enhancement in service availability in rural regions.
- **Increased user adoption rates:** Tracks the growth in the number of users adopting the digital system.
- **Enhanced digital literacy among community workers:** Measures improvements in the digital skills of community workers.
- **Increased job satisfaction and efficiency:** Evaluates the impact on community workers' job satisfaction and productivity.
- **Better data-driven decision-making:** Assesses the improvement in decision-making processes based on data insights.
- **Increased use of analytics tools by stakeholders:** Tracks the rise in stakeholders' usage of analytics tools.
- **Sustained financial support for the project:** Measures the continuity of financial backing for the project.
- **Diversified funding sources:** Assesses the variety of funding sources secured for the project.

- **Enhanced collaboration among stakeholders:** Evaluates the improvement in cooperation among different stakeholders.
- **Improved project governance:** Measures enhancements in the project's governance structure.
- **Increased local capacity for system maintenance and development:** Assesses the growth in local capabilities to maintain and develop the system.
- **Establishment of centers of excellence:** Tracks the creation of specialized centers for training and development.