

Digital Community Systems Roadmap Template

1. Introduction

- **Goal:** Provide an overview of the high-level goal of the country digital community system
- **Objectives:** Provide SMART objectives for the country digital community system

2. Background

- **Current state of Community Services:** Describe the current state of community services delivery in the country/region.
- **Digital Infrastructure:** Assess the existing digital infrastructure and technological capabilities relevant to DCS implementation.
- **Challenges and Gaps:** Identify specific challenges and gaps in community services that DCS aims to address

3. Stakeholder Analysis

- **Key stakeholders:** Identify key stakeholders involved in DCS implementation, including government agencies, community service providers, technology companies, community organizations, and civil society groups.
- **Roles and contributions:** Analyze the roles, interests, and potential contributions of each stakeholder in the roadmap development and implementation process.
- **Engagement strategy:** Develop a strategy for engaging stakeholders throughout the roadmap development process, ensuring their active participation and ownership.

4. Aligning with national digital strategy

- **Alignment with national strategy:** Explain how the DCS roadmap aligns with broader national digital transformation strategies and initiatives in the country.
- **Synergy and collaboration:** Identify opportunities for synergy and collaboration with existing digital infrastructure, policies, and resources at the national level.
- **Integration plan:** Develop a plan for integrating DCS initiatives within the overarching national digital transformation framework to maximize synergies and minimize duplication of efforts.

5. Defining key activities

- **Activity description:** Outline specific activities required for implementing DCS initiatives, such as:
 - Development of digital community system platforms
 - Training of community workers on digital health tools
- **Objectives:** Define clear objectives for each activity, detailing the desired outcomes and impact on community services.
- **Timelines and responsible parties:** Establish timelines for each activity and identify responsible parties or stakeholders accountable for its implementation.

6. Resource Planning

- **Resource requirements:** Analyze resource requirements for implementing the DCS roadmap, including funding, technical expertise, and partnerships.

- **Funding strategies:** Explore strategies for securing funding, such as public-private partnerships, grants, or government allocations.
- **Sustainability:** Consider sustainable financing mechanisms and resource optimization strategies to ensure the long-term viability and scalability of DCS interventions.

7. Monitoring and Evaluation

- **Key performance indicators:** Develop KPIs and targets for tracking progress and assessing the effectiveness of DCS interventions.
- **Monitoring mechanisms:** Establish monitoring and evaluation mechanisms to collect data, measure outcomes, and identify areas for improvement.
- **Feedback loops:** Integrate feedback loops for continuous improvement, enabling stakeholders to provide input and adjust strategies based on real-time data and insights.

8. Risk Management

- **Risk identification:** Identify potential risks and challenges associated with DCS implementation, such as technical issues, regulatory constraints, or resistance to change.
- **Risk mitigation strategies:** Develop strategies for mitigating risks and addressing barriers to success, including contingency plans and proactive risk management measures.

9. Communication and stakeholder engagement

- **Communication plan:** Develop a communication plan for disseminating the DCS roadmap to stakeholders and the broader community.
- **Stakeholder engagement:** Outline strategies for ongoing stakeholder engagement, including regular updates, feedback mechanisms, and collaborative decision-making processes.